



Fall/Winter Season Club Policies & Procedures Handbook

Skills for Basketball - Skills for Life - Skills for Success

Pro Skills Basketball (PSB) Teams

Fall/Winter Season - Version 1.4

The following outlines the policies and procedures by which Pro Skills Basketball, LLC and its club teams will operate. It is intended to provide a resource for parents, players, and coaches to reference throughout the season.

[1.0 Club Overview](#)

[1.1 Introduction and Welcome](#)

[1.2 History](#)

[1.3 Mission, Vision, Values](#)

[1.4 Founders, Directors, & Advisors](#)

[1.5 Locations](#)

[1.6 Methods of Communication](#)

[2.0 Club Philosophy](#)

[2.1 We Are Not Cut-Throat](#)

[2.2 We Are Not Recreational](#)

[2.3 Coaching](#)

[2.4 Winning vs. Success](#)

[3.0 Membership Process](#)

[3.1 Team Divisions](#)

[3.1.1 Boys Division](#)

[3.1.2 Girls Division](#)

[3.2 Tryouts](#)

[3.2.1 Overview](#)

[3.2.2 Registration Process](#)

[3.2.3 Tryout Process](#)

[3.2.4 Parent Expectations](#)

[3.2.5 Coach Expectations](#)

[3.3 Team Selection](#)

[3.3.1 Notification Process](#)

[3.3.2 Acceptance](#)

[4.0 Club Dues](#)

[4.1 Description of Dues](#)

[4.2 Payment Policy](#)

[4.2.1 Method of Payment](#)

[4.2.2 Late Policy](#)

[4.2.3 Refund Policy](#)

[4.2.4 Injury Policy](#)

[4.3 Financial Aid Fund](#)

[4.4 Sibling Discount](#)

[5.0 Practice and League Expectations](#)

[5.1 Grades 3-6](#)

[5.1.1 Practice/Workouts](#)

[5.1.2 Leagues](#)

[5.2 Grade 7-8](#)

- [5.2.1 Practice](#)
- [5.2.2 Leagues](#)
- [5.3 Grades 9-12](#)
 - [5.3.1 Practice](#)
 - [5.3.2 League](#)
- [5.4 Additional Competition Team Policies](#)
 - [5.4.1 Game Uniform Rental Policy](#)
 - [5.4.2 Eligibility Paperwork](#)
- [6.0 Parent Expectations](#)
 - [6.1 Overall Commitment](#)
 - [6.2 Parent Code of Conduct](#)
 - [6.3 Communication with Coaches and Directors](#)
- [7.0 Player Expectations](#)
 - [7.1 Overall Commitment](#)
 - [7.2 Player Code of Conduct](#)
 - [7.3 Communication with Coaches](#)
- [8.0 Coach Expectations](#)
 - [8.1 Overall Commitment](#)
 - [8.2 Coach Code of Conduct](#)
 - [8.3 Communication with Directors, Parents, and Players](#)
 - [8.3.1 Directors](#)
 - [8.3.2 Parents](#)
 - [8.3.3 Players](#)
- [9.0 Grievance Policy](#)
 - [9.1 24-Hour Rule](#)
 - [9.2 Playing Time](#)
 - [9.3 Winning](#)
 - [9.4 Absences](#)
- [10.0 Risk Management](#)
 - [10.1 Insurance Policy](#)
 - [10.2 Release Liability](#)
 - [10.3 Safety Policies and Procedures](#)
 - [10.4 Emergency Procedure](#)
 - [10.5 Grounds for Club Membership Termination](#)
- [11.0 Parent/Player/Coach Signature Page](#)

[Fall/Winter Season - Version 1.1](#)

1.0 Club Overview

1.1 Introduction and Welcome

Thank you for your interest in Pro Skills Basketball (PSB) teams. We understand that you have several options when choosing a club team, and we look forward to you joining our PSB family. We hope that our unparalleled experience and expertise will help guide you through the world of competitive youth basketball.

The following document is intended to outline the club policies and procedures by which PSB and its coaching staff will operate. It is intended to be a resource for players, parents, and coaches to reference throughout the season. Please read and understand each section as all players, parents, and coaches will be required to sign consent to these policies and procedures for the current season.

1.2 History

Pro Skills Basketball, LLC was founded in 2009 by Logan Kosmalski and Brendan Winters and started as a week-long summer basketball camp. Since then Pro Skills Basketball has expanded to include various skill development programs (camps, clinics, training, etc.), boys and girls teams, and competitive team events (leagues, tournaments).

PSB was started in the spring of 2012 as the competitive club team branch of Pro Skills Basketball and began with 5 boys teams based in north Charlotte, NC. Since then the club has grown to include boys and girls teams from 9U-17U (3rd-11th grade) in north and south Charlotte as well as formed a 501c3 non-profit that provides financial aid to players in need. In 2013, our first “graduating class” of 17U players included 3 D1 level college players while all the others went on to play at the D2, D3, and junior college levels. Since that time, we’ve had many other players go on to play at the next level.

1.3 Mission, Vision, Values

The mission of PSB Club Teams is to prepare players for the next level of their basketball careers, whether that be elementary, middle, high school, or college while simultaneously teaching them life lessons that will lead to success in anything they do, on or off the court.

The PSB Club Team vision is to change the win-at-all-costs, negative youth basketball environment to a healthier, more positive environment through a focus on teaching, coaching, and learning.

Our values are represented in our F.O.C.U.S. acronym of “life-lessons” that we strive to teach our players in practices and games. F.O.C.U.S. stands for fundamentals, overcome, competition, unity, and sacrifice.

1.4 Founders, Directors, & Advisors

Brendan Winters, Co-Founder & Director, PSB Charlotte

Brendan co-founded Pro Skills Basketball alongside Logan Kosmalski. Brendan grew up throughout the U.S. as his father was an NBA player and coach. He played basketball at and graduated with an English degree from Davidson College and remains one of their all-time leading scorers. After college, he went on to play in Europe, including France, Germany, Hungary, and Greece. In 2011 Brendan retired and began working on and coaching with Pro Skills Basketball full-time.

Jason Snow, General Manager, North Charlotte

Jason began coaching with Pro Skills Basketball in 2013. He grew up in Ohio and played college basketball at Mercyhurst in Pennsylvania. After his college career, Jason played professionally in Mexico for one year. Since then, Jason has been back in the US coaching youth basketball in various organizations around the US.

Colin Robbie, General Manager, Central and South Charlotte

Colin began coaching with Pro Skills Basketball in 2016. Colin graduated from Liberty University with a degree in Sports Administration and a minor in Coaching. After college, Colin began his coaching career in New Jersey at Timothy Christian School. He is currently a coach at Charlotte Christian School.

Antonio Stabler, Manager, Central Charlotte

Antonio began coaching with PSB in 2017. After playing college basketball at Queens University and professionally overseas, Antonio began his coaching career in 2016 as an assistant coach at Myers Park High School.

Corinthias Clement-Johnson, Director of Communications

Corinthias joined PSB in November of 2014 and oversees all client communication including emails and phone calls.

1.5 Locations

PSB teams are located in North, Central, and South Charlotte. The North Charlotte area mainly consists of the Lake Norman area, including Huntersville, Cornelius, Davidson, and Mooresville. The Central Charlotte area is made up of Dilworth, Myers Park, and SouthPark areas. The South Charlotte area includes Ballantyne, Waxhaw, and Fort Mill. Our teams practice in various school and rec. center gyms throughout these three areas.

1.6 Methods of Communication

Email: admin@proskillsbasketball.com - for general & logistical questions & info
colin@proskillsbasketball.com - for Central and South Charlotte team questions & info
jason@proskillsbasketball.com - for North Charlotte team questions & info

Phone: 704.288.1710

Mail: 10610 Metromont Pkwy, Ste 200B, Charlotte, NC 28269

Website: www.proskillsbasketball.com

Twitter: [@ProSkillsCLT](https://twitter.com/ProSkillsCLT)

Facebook: www.facebook.com/ProSkillsBasketball

2.0 Club Philosophy

PSB firmly believes that competitive basketball teaches kids many life lessons that will lead to success in anything they do, on or off the court. We are not a cut throat club nor are we a recreational club. If there is a middle ground between these two extremes, we try to lie somewhere in between the two, and this is our philosophy.

2.1 We Are Not Cut-Throat

We are not a so called “cut-throat”, win-at-all-costs club that simply tries to recruit the most “talented” players possible and then roll the ball out and expect our players to “out-talent” the other team. We do not travel around the country chasing national championships for the sake of ego. We travel when necessary for recruiting purposes for our high school teams or as a fun end of the season tournament for our middle school teams.

2.2 We Are Not Recreational

PSB is not a recreational, equal-play, trophy-for-all-participants club that does not care about winning and losing. Our teams compete and play to win. Teams are limited to 10 players and all players will get an opportunity to play in games, but the coach will determine the amount of playing time by those players that give the team the best chance to compete and/or win. Players will not simply be given playing time; they must earn it in practice and games.

2.3 Coaching

Hiring high quality coaches to teach our players the game is perhaps the core foundation of PSB. Logan and Brendan have been taught and influenced by some of the world’s top coaches and want to pass along that knowledge to PSB players. Our coaches are screened and interviewed before being hired and our directors oversee and critique their performance. PSB requires that our coaches be experienced, knowledgeable, positive yet demanding, passionate, thoughtful, prepared, able to communicate, and most of all willing and able to teach.

2.4 Winning vs. Success

“While society often perceives winning as the most prized outcome of sport, a single focus on winning by the coach can subordinate every other worthy outcome of an athlete’s participation in sports. There is nothing wrong with wanting to win, and [PSB] prepares, trains, and expects to win. Given the choice, all teams would choose to win, but not at all costs. There is a difference between being focused and being obsessed. The means of developing a team is more important than the win-loss record. Winning is not the only important outcome for [PSB].

[PSB] teaches that the opportunity for success is available to everyone. Focusing on such traits as commitment, hard work and determination, rather than solely on the competition outcome promotes player growth. Each player performs a unique team role equally critical to overall team success. Focus on success, rather than the score, nurtures the student and ultimately leads to winning.”¹

To PSB, success is our players learning and implementing the values in our acronym **F.O.C.U.S.**, which we constantly seek to emphasize in practices and games, and will continue to provide value long after their basketball careers are over.

Fundamentals - Having the basic skills in any craft are the foundation that everything else is built upon. These skills or fundamentals must be constantly tweaked and improved upon. This requires practice, training, studying, etc. If the foundation of a house is not solid, everything else built on top of it will eventually crumble and fall over.

Overcome - The ability to overcome obstacles and not give up when a challenge presents itself is an extremely difficult trait to master. In youth basketball, obstacles arise in different forms like a simple turnover or missed shot, losing, bad refs, lack of playing time, etc. We teach our players to focus on the things they can control, like their attitude and effort, instead of focusing on the challenges that they cannot control.

Compete - Learning to compete and work/fight for what you want, instead of expecting to be given it, is a major challenge facing youth today. Our players must be tough and aggressive in order to earn playing time and win games. For an outstanding, short overview of toughness on the basketball court, please refer to Jay Bilas’ “Toughness” [article](#).

Unity - A two-pronged value, including coachability and teamwork, unity goes a long on the court and off. Coachability means learning how to take correction from the coach as well as remain humble after praise. Teamwork means working with others to achieve a common goal. Players must learn to work well with all of their teammates in order to win games. Great teams have players that accept and thrive in their roles. A player’s performance is not determined by how many points they score.

Sacrifice - The good old-fashioned value of hard work can never be underestimated. Rarely do good things come without a lot of hard work. Players must learn that in order to achieve their goals and dreams, they will be required to make short-term sacrifices for long-term success.

¹ Lake Norman Volleyball Club “Policies and Procedures Handbook”

3.0 Membership Process

PSB is open to any intermediate or advanced level players who wish to play. Teams are separated by gender, age/grade rules, location, and skill level to create the best possible experience for our players. Please note that team formation is affected by tryout numbers, player skill, gym availability, and coaching talent. PSB reserves the right to modify its team offerings at any time.

3.1 Team Divisions

PSB expects to field 1-3 teams per grade for boys in North, Central and South Charlotte. If there are enough players at tryouts to create multiple teams in a single grade and location, the teams will *typically* be created according to skill level. We do this by color coding the teams from most competitive to least competitive team using Gold, Silver, Black, and White in that order. We believe this gives players of different skill levels the opportunity to maximize their practicing and playing time, and thus, their improvement. However, in some cases, the color coding is simply to differentiate the teams and has nothing to do with skill level.

3.1.1 Boys Division

From 4th-12th grade, our boys teams are separated by location (north, south, and central), grade, and skill level (Gold, Silver, Black, White).

3.2 Tryouts

The fall/winter season tryouts for our teams will be held in mid to late August. These tryouts will work to fill in any open spots from the spring/summer season. Typically, PSB fields teams in grades 4-12.

3.2.1 Overview

Tryout information will be posted to our website and all relevant published materials annually by August 1st for the fall/winter season. All tryouts will consist of two sessions per division, age/grade, and location. Attendance at one tryout session is required to be eligible for selection. PSB will run a fast-paced tryout of drills and scrimmaging in order to maximize the opportunity for players to display their skills.

3.2.2 Registration Process

Registration is available online through our website annually by August 1st. The **non-refundable** tryout fee of \$20 per player can be paid online. Though not required, online registration is encouraged. Players should register according to their grade in the fall school year, gender, and location.

3.2.3 Tryout Process

Arrive 15-20 minutes prior to the scheduled tryout time. Due to the capacity restraints, **ALL tryouts are closed to spectators**, however, PSB will hold a parent meeting for 10-15 minutes immediately after the tryout commences. After the meeting, parents are expected to clear the gym. Tryouts will begin with a brief introduction and explanation followed by warm ups. After, our coaches will put the players through various drills and then divide them up into teams for scrimmaging. PSB evaluates players on many skills throughout the process including fundamentals such as shooting and ball handling as well as intangibles such as effort, IQ, attitude, etc. It is strongly encouraged that players attend both tryout sessions in order to highlight their overall ability.

3.2.4 Parent Expectations

Parents are solely responsible to ensure their child is properly registered and outfitted for tryouts. This includes accurate contact information, waivers, and tryout fee. Failure to do so may hamper your athlete's ability to make a team. General club information handouts concerning practice locations and times, tournaments, player fees, etc. will be provided before and at tryouts along with a brief parent meeting. If a parent has any questions regarding the coaching staff, practice/tournament schedule, player fees, or the Club in general, please send an email prior to tryouts or ask at the parent meeting. Again, ALL tryouts are closed to spectators. Please arrange transportation accordingly.

3.2.5 Coach Expectations

All coaches need to arrive 30 minutes prior to the start of tryouts to allow ample time to configure gym space. The Club requires additional coaches to check-in athletes and facilitate the tryout process. Coaches must record comparative notes on players so they can make selections based upon skill and overall team goals. PSB advises each coach to consider the appropriate number of players which may exceed the team limit (10) in preparation of any players that may decline the roster. Understand that tryout numbers are often very large and time very limited, so as such, do not take time to coach, correct, or thoroughly explain drills. Set up the drills or scrimmages quickly, start them, and then observe and record. Upon conclusion of tryouts, all coaches need to meet for a mandatory post tryout review to discuss potential team(s) and team candidates.

3.3 Team Selection

3.3.1 Notification Process

PSB will send out an initial email to all tryout participants within 48 hours after the final tryout session. If you do not receive an email, please check your spam folder. If not there, please email charlottetryouts@proskillsbasketball.com. This email will contain the basic details about the team, including selected roster, “alternate” players, coach, practice time/location, etc. Selected players will be given 24 hours to confirm or deny their roster spot, however it is our expectation that if a player does make a team, that player be ready to accept their spot immediately. If PSB does not receive an email back from a selected player within the 24 hour period, we will attempt to reach that player by phone. However, if PSB still cannot reach that player within a reasonable time frame, that player's spot will be forfeited and given to an alternate. PSB is not responsible for chasing down selected players. It will be stressed to players and parents at tryouts that PSB will communicate the roster with them through the email they used to sign up and to be vigilant in checking it in the 48 hours after the final tryout session.

3.3.2 Acceptance

It is PSB's expectation that all players at tryouts will accept their roster spot on *any* team should one be offered to them. If at any time during the tryout period, a player does not wish to be considered for a team, please let PSB know immediately. Once all players have accepted their roster spot, a more detailed email will be sent out with all team information, including practice time, days, and location, tournament schedule, coach info, player fees, registration instructions, team gear, etc. Players/parents will then be given 72 hours to sign our “Policies and Procedures Handbook” and purchase their team membership as well as their team gear from the webstore. Failure to do any of the above may result in the forfeiture of that player's spot on the team.

Once players sign our “Policies and Procedures Handbook”, accept the membership contract and make their first membership payment, a player's acceptance is final and is responsible for payment of the *entire* seasons dues regardless of whether they choose to in installments or in full. There will be NO refunds or “stop payments” given for any reason, including quitting. Please see our injury policy with regards to refunds or stop payments.

4.0 Club Dues/Refund Policy

4.1 Description of Installments

PSB recognizes that competitive basketball is an investment in your athlete's development. Each year, PSB trained players graduate to play for collegiate programs. We are the best at what we do and we have chosen to do this for a living, so no decision, including player fees, is taken lightly and without much consideration. Our Club offers 3 divisions with different player fees and season lengths in the fall/winter season.

DIVISIONS	PLAYER DUES	SEASON LENGTH
Grades 4-6	\$150/installment	September-January
Grade 7-8	\$125/installment	September-January
Grades 9-12	\$237.50/ installment	September-October *includes Biancardi Camp

4.2 Method of Payment

PSB offers 2 payment options to accommodate families. Parents may choose to pay the entire season's dues up front or choose to have installments auto-billed with the first and last installment due upfront. Parents are responsible for the full season's dues regardless of which option they choose. This must be set up within 72 hours of a player's acceptance of their spot on a team. All membership payments are made through our secure online registration software, LeagueApps. **Cash and check are not accepted**.

4.2.1 Late Policy

Accounts are considered late one week after the installment is due and will be charged an additional \$25 late fee. Players with an outstanding balance will not be allowed to practice or compete until paid in full. Special arrangements will need to be approved by a director.

4.3 Refund Policy

PSB has a strict no refund policy once players sign our "Policies and Procedures Handbook", accept the membership contract and make their first membership installment. After this, players unable or unwilling to complete the season for any reason

will not be given a refund and will still be responsible for the entire season's dues, including all future installments.

4.3.1 Injury Policy

If a player gets injured and is supposed to be out 6 weeks or longer, said player can provide PSB with a doctor's note, and PSB will put a stop payment on any future installments until that player is healthy and able to return. Refunds for past installments will not be given.

4.4 Financial Aid Fund

Our 501c3 non-profit financial aid fund exists to relieve the club fees burden for qualified players in need. **However, please note that there is a limited amount of aid available.** PSB bases our financial aid model off the public school "free/reduced price lunch" program. In the fall/winter season, players that qualify for the free or reduced school lunch program are eligible for a 50% discount on club dues.

To apply, players must turn in their official school lunch letter showing they qualify for either the free or reduced price lunch program as well as fill out the application on our website [here](#). If your player attends a school that does not provide lunch or is homeschooled, submit the number of people in your household and a copy of your IRS 1040 form. All application materials must be turned in to PSB before tryouts.

4.5 Sibling Discount

PSB does not offer a sibling discount for the fall/winter season.

4.6 Game Uniform Purchase Policy

All players are required to own a game uniform. For returning players, no purchase is required as they can and should use the same uniform from the previous spring/summer season. For new players, they will have to purchase a new uniform for between \$50-100. New uniforms will be used for the spring/summer as well.

5.0 Practice and League Expectations

5.1 Grades 4-6

5.1.1 Practice/Workouts

There will only be a few official team practice for the fall/winter season. Instead, PSB will run *optional skill workouts* every week in which players can choose to attend as many or as few as they wish. **Teams in grades 4-6 will have optional skill workouts 3 nights during the week and once on non-game-day Sundays during the fall and 2 nights during the week and once on non-game-day Sundays during the winter.**

All workouts will be between 6-9pm at a local gym Monday-Thursday and between 1-6pm on Sundays and repeat same day, time, and location each week. These workouts will largely focus on individual skill-work like shooting, ball handling, layups, passing, and defense. Workouts will begin the week of Labor Day in September and go through the last full week before the final weekend of league play in January.

Additionally, there will be 2 holiday camps/clinics of your choice included in the players membership. A coupon code will be given to use for camp/clinic registration.

5.1.2 Leagues

4th-6th grade teams will play in a fall and winter league. Teams will play 2 games essentially every other Sunday afternoon, not including Thanksgiving and Christmas breaks, with a league playoff tournament on the final weekend of both the fall and winter.

5.2 Grade 7-8

5.2.1 Practice/Workouts

There will only be a few official team practice for the fall/winter season. Instead, PSB will run *optional skill workouts* every week in which players can choose to attend as many or as few as they wish. **Teams in grades 7-8 will have optional skill workouts 3 nights during the week and once on non-game-day Sundays in the fall, and in the winter, due to school basketball, NO workouts during the week and once on non-game-day Sundays.**

All workouts will be between 7-9pm at a local gym Monday-Thursday and between 1-6pm on Sundays and repeat same day, time, and location each week. These workouts will largely focus on individual skill-work like shooting, ball handling, layups, passing, and defense. Workouts will begin the week of Labor Day in September and go through the last full week before the final weekend of league play in January.

Additionally, there will be one holiday camp/clinic of your choice included in the players membership. A coupon code will be given to use for camp/clinic registration.

5.2.2 Leagues

7th-8th grade teams will play in a fall and winter league. Teams will play 2 games essentially every other Sunday afternoon, not including Thanksgiving and Christmas breaks, with a league playoff tournament on the final weekend of both the fall and winter.

5.3 Grades 9-12

5.3.1 Practice

There will only be a few official team practice for the fall/winter season. Instead, PSB will run *optional skill workouts* every week in which players can choose to attend as many or as few as they wish. **Teams in grades 9-12 will have optional skill workouts 3 nights during the week and once on non-game-day Sundays in the fall, and in the winter, due to school basketball, NO workouts during the week and once on non-game-day Sundays.**

All workouts will be between 7-9pm at a local gym Monday-Thursday and between 1-6pm on Sundays and repeat same day, time, and location each week. These workouts will largely focus on individual skill-work like shooting, ball handling, layups, passing, and defense. Workouts will begin the week of Labor Day in September.

5.3.2 League

High school teams will play in a fall league only due to the high school season.

Teams will play 2 games essentially every other Sunday afternoon, with a league playoff tournament on the final weekend of the league.

5.3.3 Paul Biancardi Camp

The Paul Biancardi Camp is included in all high school memberships. The Paul Biancardi Basketball Camp is a fun, first-class camp with outstanding instructors and teachers of the game. Coach Biancardi will lead the camp and will speak to the campers on a variety of topics while Pro Skills Basketball will be in charge of camp operations to ensure an organized and productive experience for all. Camp coaches will include the best high school and college coaches from around the region.

5.4 Additional Competition Team Policies

5.4.2 Eligibility Paperwork

All players will be required to turn in a copy of their birth certificate and a copy of their report card to the team coach before the first tournament. The coach will then keep all players eligibility paperwork in a binder to be used to show proof of age and grade at tournaments.

6.0 Parent Expectations

Parents' most important role is to support their child, team, coach, and club. Players will undoubtedly have a hard practice or a rough tournament, and it is the parents' job to support the overarching goals the team is striving to achieve. Please remember, **“your child’s success or lack of success on the court does not indicate what kind of parent you are. But, having an athlete that is coachable, respectful, a great teammate, mentally tough, resilient and who tries their best is a direct reflection on your parenting.”**

6.1 Overall Commitment

Parents will support their players by positively cheering, not coaching or reffing. Parents will assume financial responsibility and pay in a timely manner. Parents will do their best to ensure players arrive to events on time. Lastly, parents will be amicable to all parents, players, coaches, and referees.

6.2 Parent Code of Conduct

1. I understand that I am representing Pro Skills Basketball, and I will always do my best to positively represent the organization and it's values.
2. I promise to let the coaches coach and will not coach my child or child's team from the sidelines during practices or games.
3. I promise to let the referees ref and will not yell at them or berate them before, during, or after games.
4. I will do my job as a parent, which means that I will not speak negatively about any coach or player, but rather positively encourage and support my child and my child's teammates and coaches.
5. I will abide by the “24 Hour Rule”, which means I will not speak to my child's coach or any PSB staff member including but not limited to, managers, directors, and other coaches, etc. about playing time or game strategy within 24 hours after a game ends.

6.3 Conflict Resolution with Coaches and Directors

Should any questions or concerns arise pertaining to your child's status with regard to their team, parents should follow the process of discussion described below in order to understand the situation:

1. If players/parents have concern(s), they are encouraged to first reach out to the coach for a one-on-one phone call or meeting.
2. If there is still concern following the player-coach meeting or phone call, then parent(s) and player(s) will set up a mutually agreed upon phone call or meeting with the head coach.
3. No discussion will take place during practice times or on game days. Although this might require patience, please realize the coach is responsible for the entire team and should not be expected to focus on one individual at crucial team events.
4. If concern(s) still exist on behalf of any party, a phone call or meeting involving the PSB Manager, head coach, player(s) and parent(s) may be warranted to seek resolution. Only after such meeting will the matter be resolved and closed.

All problems and concerns are vetted only in a scheduled phone call or meeting. All outcomes will be confidential and private. Please refrain from sending inappropriate or accusatory emails to any PSB staff, coaches, team representatives or fellow parents.

7.0 Player Expectations

Players are expected to maintain a club and team-first attitude. Players should expect to learn and continue to build upon their fundamentals. Likewise, players will learn about the strategic basketball game, including offensive and defensive systems. Most of all, players and teams are expected to **“play tough, play smart, and play together”**.

7.1 Overall Commitment

Players are to attend all practices, tournaments, and team/club events.

7.2 Player Code of Conduct

1. I understand that I am representing Pro Skills Basketball, and I will always do my best to positively represent the organization and its values.
2. I will demonstrate good sportsmanship, which means I will be respectful of all players, coaches, referees, and parents.
3. I will not whine, complain, make excuses, or pout when things do not go my way.
4. I promise to be as enthusiastic about the success and accomplishments of my teammates as I am of my own.
5. I will abide by the “24 Hour Rule”, which means I will not speak to my coach about playing time or game strategy within 24 hours after a game ends.

7.3 Communication with Coaches

Players should email, call, or text coaches to set up a time outside of practice and tournaments to discuss skill development, playing time, team chemistry or other issues that may arise. Coaches will talk or meet with players in a public, neutral area to discuss the player’s concerns. Coaches will give direct feedback to players to use as a guideline for resolving the issue. Players are expected to reply to coach emails within a timely manner.

8.0 Coach Expectations

Coaches are the foundation of Pro Skills Basketball, and with this comes a huge amount of responsibility. Coaches are expected to be prepared for practices and games and constantly be teaching their players in a demanding, yet positive manner. Winning is not the priority, but coach to win. However, coaches should also never sacrifice the development an individual player or the team for the sake of winning. Coaches are to help build the basketball and life skills of players first and foremost.

8.1 Overall Commitment

Coaches are expected to attend all practices and games.

- Coaches should arrive at least 15 minutes early to practices and be prepared run effective and challenging practices.
- Coaches should arrive at least 20 minutes early to games in proper PSB coaching attire as well as with 1-2 basketballs and a coach's dry erase board.
- If coaches are going to miss a practice, game, or tournament, notify a director so PSB can find a replacement coach. Note: Absences will be deducted from monthly salary.
- Coaches are responsible for handing out and re-collecting **all** game uniforms.

8.2 Coach Code of Conduct

1. I understand that I am representing Pro Skills Basketball, and I will always do my best to positively represent the organization and it's values.
2. I understand that the goals of PSB teams are for each player to improve and (hopefully) have fun, and these goals take precedent over my desire to prove my coaching prowess and win championships.
3. I will treat all players, parents, coaches, and referees with respect at all times.
4. I will do my best to teach and motivate my players in a demanding, yet positive and (mostly) fun environment.

5. I will abide by the “24 Hour Rule”, which means I will not speak to my coach about playing time or game strategy within 24 hours after a game ends.

8.3 Communication with Directors, Parents, and Players

Email will be the primary form of communication, however texting or calling may be required in some cases. Please **over-communicate** with parents and players.

8.3.1 Directors

Coaches will communicate with directors on a regular basis regarding player and team updates, issues, suggestions, etc as well as their own potential practice, game, or tournament conflicts.

8.3.2 Parents

It is the responsibility of the coach to promptly and effectively outline practice, tournament, and team expectations with all parents. Promptly send details regarding tournament schedules, arrival times, game times, break times, and dismissal times.

8.3.3 Players

Give players consistent feedback regarding their skill development and play throughout the season. If a meeting is necessary, coaches should meet in a public, neutral place.

9.0 Grievance Policy

9.1 24-Hour Rule

All grievances need to wait at least 24 hours before reaching out to coaches to set up a phone call or meeting. Taking time to let initial feelings subside allows for logical, controlled discussion.

9.2 Playing Time

Equal playing time is NOT guaranteed. All players will get a chance to play and potentially earn more minutes, but the majority of minutes will go to those players who earn it and give the team the best chance to compete and/or win. Families pay to learn skills, drills, and concepts in practice and do not pay for playing time in games.

9.3 Winning

Winning is not guaranteed. In fact, some teams may lose more games than they win. PSB will do it's best to find tournaments and games with teams of similar skill level, but this can often times be difficult and is never guaranteed. No matter the win-loss record of the team, coaches, players, and parents will remain positive and stay focused on constant improvement.

9.4 Absences

If a player misses more than 6 practices, a meeting will take place with the player, parent, and coach to discuss the future of the player on the team.

10.0 Risk Management

10.1 Insurance Policy

All club members are required to have accidental/medical insurance that will cover them in the event of injury or illness.

10.2 Release Liability

By signing this Club Policies and Procedures Manual, coaches and parents agree to the below Release and Waiver.

I hereby agree to indemnify and hold harmless Pro Skills Basketball, LLC its parent, subsidiary and affiliated entities and/or any officers, partners, members, directors, coaches, employees, servants, agents, licensees and assigns of any of the foregoing, from and against any and all suits, awards, claims, damages, liabilities, costs and expenses (including reasonable attorney fees and related costs) arising out of injury or damages to participant in connection with his/her participation in any Pro Skills Basketball team, program or event. I hereby authorize Pro Skills Basketball, LLC to act for me according to their best judgment in any medical emergency situations.

Participant agrees that any pictures, audio, or visual recordings taken of him/her in connection with the seminar can be used for publication, promotion, articles, shows and advertisement without additional consent and without compensation at this time or any other time.

10.3 Safety Policies and Procedures

The development of the PSB Safety Policies and Procedures is not meant to be punitive, but rather designed to protect everyone involved. The below points are to be enforced among directors, coaches, players, and parents.

- Directors, managers, and coaches will avoid being alone with a player in non-public settings, including but not limited to, cars and hotel rooms.
- At no time will a director, manager, coach, or parent verbally, physically, or sexually abuse a player.
- Directors, managers, and coaches will not buy gifts or give money to players.

- Directors, managers, and coaches will avoid fraternization with players in non-sanctioned settings.
- Profanity is prohibited.
- Parents and/or guardians of players ejected from games will require written notification by the coach to the director within 24 hours of the incident. Such incidents will be investigated, and suspension or expulsion from the club will be considered.
- Other incidents of inappropriate behavior by coaches, parents, and/or players including physical or verbal altercations, threats, and related activities at games or team events will be reported to the director within 24 hours, and suspension or expulsion from the club will be considered.
- Player and parent personal information including phone number, email, home address, etc. will not be disseminated without prior consent from said player or parent.

10.4 Emergency Procedure

In the event of an emergency, the coach on-site will contact all appropriate medical and protection agencies and then notify the director.

10.5 Grounds for Club Membership Termination

Every effort will be made to ensure the positive experience for all players and parent members involved. Termination of a player is a right reserved by the organization as a last resort when all other resources of conflict resolution have been exhausted.

Any player terminated by the director through the infraction of the stated organization rules (player or parent), will still be held liable for any and all outstanding membership fees and club dues as outlined at the beginning of the season. Terminated player will not be entitled to a refund of any such fees paid to the organization.

11.0 Parent/Player/Coach Signature Page

Acknowledgment and Receipt of Policies & Procedures Handbook

I, _____, (PSB coach, PSB guardian/parent of minor participating player, PSB participating player 18 years in age) acknowledge that I have received, a copy of this PSB Policies & Procedures Handbook, and I understand and agree to all of its' contents and provisions. I understand that nothing in this Policies & Procedures Handbook constitutes a guaranteed employment or membership.

I further acknowledge that this handbook is the property of Pro Skills Basketball.

Coach

Signature: _____ Date: _____

Guardian/Parent of Minor Participating Player

Signature: _____ Date: _____

Participating Player 18 Years in Age

Signature: _____ Date: _____